



SAMPLE

World Peer Advocate Job Description

The role of the Peer Advocate in the Alameda County Family Care Network Program is to provide a bridge between providers and clients (HIV-positive women) that facilitates the medical and psychosocial care of the client.

The Peer Advocate works in a team setting as one component of the clients coordinated care. However, the Peer Advocate is an advocate for the client, and maintains a relationship with the client that fosters trust and understanding distinct from a provider role.

The peer Advocate is expected to serve as a role model who provides reliable information, appropriate referrals, and emotional support to women who are infected with HIV or AIDS. Peer Advocates also help clients access services (medical, emotional, economic, and legal) and sometimes accompany clients to appointments or arrange for transportation as needed.

Required Qualifications:

- First hand understanding of issues related to living with HIV or AIDS.
- Familiarity with AIDS services in the East Bay, especially Family Care Network Agencies*.
- Ability to work as part of a team, with other Peer Advocates at WORLD and with health care providers in clinical settings.
- Honesty, and genuine compassion for individuals living with HIV/AIDS.
- Ability and willingness to accept direction from supervisor.
- Good oral and written English communication skills.
- Good telephone skills
- Ability to be comfortable with the diversity (ethnicity, sexual orientation, socioeconomic status, etc.) of WORLD's multicultural community.
- Ability to maintain required work schedule, be on time, keep work area neat, be accountable for how time is used.
- Ability to use good judgment regarding confidentiality issues.
- At least one year clean and sober if addiction has been an issue.
- Ability to advocate for clients by bringing concerns about services to providers' attention.
- Ability to help clients identify risk reduction strategies (safer sex, drug treatment, needle exchange, etc.)
- Strong knowledge of HIV disease, treatments, and substance abuse issues (must pass CSTEP Peer Advocate training within first three months of employment).

Preferred Qualifications:

- Basic computer proficiency
- Prior peer experience or peer education training or experience.
- Prior experience with record keeping.