

MALE SERVICES ENVIRONMENTAL ASSESSMENT

This checklist should be completed by an interdisciplinary team, made up of representation from *all* levels of staff – reception/clerks/support, clinical, health education, management.

The environmental assessment has two parts. The first part focuses on the agency as a whole, or, if you are part of a much-larger agency, such as a health department, this part could focus on your overall division or area in which you are positioned.

The second part addresses specific clinic site’s environments. If you only have one clinic, complete both parts. If you have multiple clinics, complete the first part, then use the second part with each clinic site that wants to improve/increase male services.

PART ONE—AGENCY

In your agency’s **clinic sites**, which types of visits are available for male clients?

[Check all that apply.]

- | | |
|--|---|
| <input type="checkbox"/> Annual exams | <input type="checkbox"/> Birth control education/counseling |
| <input type="checkbox"/> STD/STI screening | <input type="checkbox"/> Medical revisits |
| <input type="checkbox"/> Athletic physicals | <input type="checkbox"/> Infertility counseling/services |
| <input type="checkbox"/> Sexual health counseling and services | <input type="checkbox"/> Other: _____ |

Note: Please answer the following questions specific to *male reproductive health and family planning services* (RH/FP)

Organizational Support	YES	NO
Does the agency’s (or department’s) mission focus on female clients?		
Does the agency’s literature and website reflect serving male RH/FP clients?		
Protocols, Policies and Procedures		
Do you have a policy describing male RH/FP services?		
Have agency procedures been assessed to determine if they are inclusive of men and male RH/FP services?		
Do intake and other clinic data forms include items related to male RH/FP clients?		
Do chart materials include items related to male RH/FP clients, e.g., graphics of male and female genitals?		
Are there protocols for male RH/FP services?		
Does your new employee orientation include male RH/FP client services issues?		
Do your agency protocols specifically promote male friendliness?		
Do your protocols encourage staff to promote male services to female clients (ie., in-reach)?		
Is there a protocol for communicating with couples who show up for FP/RH services?		
Is there a protocol for communicating with men who are not clients but who escort their partners to the clinic for services?		

Do clinical services operate under the responsibility of (or have access to) a clinician with experience or training in male RH/FP services?		
Do job descriptions state expectations regarding staff provision of male RH/FP services?		
Do staff performance evaluations include assessment of male RH/FP service delivery?		

PART TWO—CLINIC SITES

Clinic Site Name: _____

Physical Environment	YES	NO
Is the reception area free of signs or posters that are negative toward men?		
Are positive images of and messages about men displayed in the clinic?		
Are positive images of and messages about women displayed in the clinic?		
Are services provided in a confidential and private setting?		
Does the clinic offer male-specific hours?		
Does the clinic offer male RH/FP services in a separate setting from where women receive RH/FP services?		
Does the clinic offer male RH/FP services in the same areas where women receive RH/FP services?		
Are RH/FP male and female clients seen in the same physical clinic area during the same block of time?		

Programs and Services	YES	NO
Are educational materials provided to promote and support men's RH/FP health?		
Is information about community resources and referrals available for male RH/FP clients?		
Is information about community resources for males accessible to all clients – male and female?		
Are there resources specific to males in your community referrals list?		
Are services regularly evaluated to ensure they are meeting male clients' needs?		
Does the clinic have a referral system for care beyond the scope of this project?		

Staff/Volunteers

Are staff observed and provided feedback about their work with male clients?

Do you have male staff?

If yes, in what roles? [Check all that apply.

Clinician

Health educator (in the clinic)

Community health educator, outreach worker

Support staff, i.e., reception, cashier, etc.

Administration/management

Other: _____

ENVIRONMENTAL ASSESSMENT RESULTS

INSTRUCTIONS

The interdisciplinary team should complete one results page for Part One –Agency and one for each clinic site reviewed.

Clinic site: _____ Date Completed: __ / __ / __

Interdisciplinary team members: _____

FINDINGS

List below the most significant findings (Ah-ha moments) from assessment. Include both positive and critical observations.

IDEAS

List below the ideas that the team and staff offered for improvement.